



GENERAL CONDITIONS AGREEMENT

1) CONCLUSION AND EFFECTS OF THE AGREEMENT

To confirm the booking, the Guest have to send to Gestione Villaggi Turistici Rosapineta S.a.s. - Strada Nord, 24 – 45010 Rosolina Mare (RO), within and not later than 15 days from the date of booking offer:

- the deposit by bank transfer to Gestione Villaggi Turistici Rosapineta S.a.s.:

BANCA INTESA SANPAOLO – FILIALE DI ROSOLINA – (RO) – VIALE DEL POPOLO, 41/43

IBAN: IT87 P030 6923 2030 7400 0720 502

SWIFT/BIC: BCITITMM

Please write your surname and booking number by the bank transfer.

- Or by credit card through our page www.rosapineta.it indicating Name and Booking's Number.

As soon as we will receive the deposit, we will send the written confirmation of the booking by post or by mail. The booking will not be valid in the case we will not receive the confirming booking deposit.

It is not possible to transfer the reservation to someone else without the Management's permission.

2) SUBJECT AND CHARACTERISTICS OF THE STAY

The booking offer is regarding just the stay in the Camping Village for the period and the accommodation as per in the booking offer mentioned, extra services expected included. The accommodation/pitch will be allotted by the Management on arrival, at its own incontestable discretion. It is not allowed to move without the Management's authorization.

For stays in accommodation the Guest have to pay the total amount of the stay at the arrival. No refund for any earlier departure.

A deposit of € 50,00 (cash) will be required on arrival. The deposit will be returned on the departure day. The accommodation will be checked before Guest's departure, any shortage or breakage will be charged.

For stays in pitch for periods more than 14 days of stay, the Guest, at his arrival, has to pay an account of 50% of the total amount of the pitch.

The payment of the stay has to be made by: cash, circular cheque, postal/bank transfer, bancomat or credit card (Visa/Mastercard). We inform you that we **DON'T ACCEPT BANK CHEQUE.**

3) CANCELLATION'S TERMS AND CONDITIONS

The cancellation must be exercised in written manners (by letter, fax, e-mail) and it has to be sent to the Management of the Holiday Resort: Gestione Villaggi Turistici Rosapineta S.a.s. in Rosolina Mare (RO), Strada Nord n. 24. The communication must reach the Management at least 30 days before the expected agreed arrival; in this case the deposit will be refunded, Euro 20,00 will be deducted due to general charges.

Lower than 30 days, the cancellation's right can take place until the expected agreed arrival, in this case the confirming booking deposit will be entirely retained from the Management in accordance with the law.

If the customer will not arrive and check in within 12.00 noon of the following day of the previous arrival, the agreement will be cancelled and the booking will not be mandatory anymore; in this case the Management of the Camping Village will use the booked accommodation/pitch with no binds and the confirming booking deposit will be entirely retained.

In case of pitch earlier departure, guest must pay the pitch for the whole booked period, for a maximum term of 5 days.

4) REFERENCE TO CAMPSITE REGULATION

The Guest accepting this booking proposal must respect the terms and conditions in the Campsite Regulation, which have to be like here integrally reported.

The Guest declares to take note at the Campsite Regulation as well as to accept it without reserves. The Guest undertakes himself/herself to respect it and make it to respect under his/her responsibility to all the guests on behalf this booking proposal is accepted.

5) ENFORCEABLE LAW AND PLACE OF JURISDICTION

This agreement is exclusively controlled by the Law and the Regulations of the Italian State.

For all disputes between the Parties about the conclusion, the validity, the effectiveness, the execution, the cancellation as well as the interpretation of the present contract, the Place of Jurisdiction is exclusively the Place of Rovigo (according to the load division between central offices and branch offices in force at that moment).